

## **Terms of Service**

Last updated: 13 March 2026

Welcome to Aspire Consultancy Group. These Terms of Service (“Terms”) govern your use of our website and any services we offer. By accessing or using this site, you agree to be bound by these Terms. If you do not agree, please do not use this site.

### **1. Who We Are**

Aspire Consultancy provides leadership and English training services to students, professionals, and organisations.

- Business name: Aspire Consultancy Group
- Email: [aspireconsultancygroup@outlook.com](mailto:aspireconsultancygroup@outlook.com)

### **2. Use of Our Website**

You agree to use this website only for lawful purposes and in a way that does not:

- Violate any applicable laws or regulations
- Infringe the rights of others
- Interfere with or disrupt the operation or security of the site

We may modify, suspend, or discontinue any part of the website at any time without notice.

### **3. Information on This Site**

The content on this site is for general information only. While we aim to keep information accurate and up to date, we do not guarantee that all content is complete, reliable, or current.

Nothing on this site constitutes professional, financial, legal, or medical advice. You should seek appropriate professional advice before relying on any information.

### **4. Consultations, Coaching and Training Services**

Details of our services (including English coaching and leadership coaching) may be provided on this site or directly by us.

Unless otherwise agreed in writing:

- Any service descriptions on the site are general and may change without notice.
- We reserve the right to accept or decline any request for services.
- Session scheduling, fees, cancellations, and any specific terms for programs or packages will be communicated to you directly (for example, by email or invoice).

If we agree specific terms with you (for example, in a proposal, quote, or engagement letter), those will apply in addition to these Terms. If there is a conflict, the specific written agreement will usually prevail.

## **5. Fees, Payments and Cancellations**

Where applicable:

- Fees for our services will be communicated to you before any booking is confirmed.
- Payment terms, methods, and due dates will be set out in our invoice, quote, or written agreement.
- We may charge cancellation or rescheduling fees if sessions are changed or cancelled with short notice. Details will be provided when you book.

If you do not pay fees when due, we may suspend or stop providing services until payment is received.

## **6. Your Responsibilities**

When working with us, you agree to:

- Provide accurate and complete information
- Participate actively and honestly in any training or coaching
- Follow any agreed guidelines, schedules, or program requirements
- Ensure that, where minors are involved, a parent/guardian is appropriately involved and permissions are in place

You are responsible for decisions you make based on our services and any outcomes arising from those decisions.

## **7. Intellectual Property**

Unless otherwise stated, we (or our licensors) own the intellectual property rights in this website and its content, including text, images, graphics, materials, and resources.

You agree that:

- You may view and print content for your personal, non-commercial use.
- You must not copy, reproduce, distribute, modify, or create derivative works from our content without our prior written consent.
- Any materials we share with you as part of our services (for example, worksheets, slides, or resources) are for your or your organisation's use only and must not be shared or resold without permission.

## **8. Third-Party Links and Tools**

Our website may contain links to third-party websites or use third-party tools (for example, forms, scheduling tools, or video platforms).

We are not responsible for:

- The content, accuracy, or policies of third-party sites
- Any loss or damage arising from your use of third-party services

Your use of third-party websites and tools is at your own risk and subject to their terms and policies.

## **9. Privacy**

Your use of this website is also governed by our **\*\*Privacy Policy\*\***, which explains how we collect, use, and protect your personal information.

You can view our Privacy Policy via the home page.

## **10. Limitation of Liability**

To the fullest extent permitted by law:

- We are not liable for any indirect, incidental, special, or consequential loss or damage arising out of or in connection with your use of this site or our services.
- Our total liability for any claim arising out of or relating to these Terms, this site, or our services is limited to the amount you paid us for the relevant service (if any).

Nothing in these Terms limits or excludes any rights or remedies you may have under the Australian Consumer Law or other laws that cannot be limited or excluded.

## **11. No Guarantees**

We strive to provide high-quality leadership and language training. However, we do not guarantee any specific outcomes, results, grades, job offers, promotions, or business performance. Your results depend on many factors, including your effort, context, and circumstances.

## **12. Children and Young Learners**

We may provide services for young learners, but any arrangements for minors must be made or approved by a parent or legal guardian.

If you are a parent or guardian:

- You are responsible for ensuring appropriate supervision and consent.
- You agree that we may communicate with you about your child's progress, as appropriate.

### **13. Changes to These Terms**

We may update these Terms from time to time. When we do, we will update the “Last updated” date at the top of this page. By continuing to use the site after any changes, you accept the revised Terms.

### **14. Governing Law**

These Terms are governed by the laws of Western Australia and, where applicable, the laws of Australia. Any disputes will be subject to the exclusive jurisdiction of the courts of Western Australia.

### **15. Contact Us**

If you have any questions about these Terms, please contact:

Email: [aspireconsultancygroup@outlook.com](mailto:aspireconsultancygroup@outlook.com)

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