

Privacy Policy

Last updated: 13 March 2026

Aspire Consultancy Group respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect information when you visit our website or contact us.

By using this site, you agree to the practices described in this Policy.

1. Who We Are

Aspire Consultancy is a leadership and English training consultancy based in Perth, Western Australia, serving clients locally and globally.

- Business name: Aspire Consultancy Group
- Email: aspireconsultancygroup@outlook.com

2. Information We Collect

We may collect the following types of information:

2.1 Information You Provide Directly

When you contact us or submit a form on this site, you may provide:

- Name
- Email address
- Phone number
- Your message and any other details you choose to share

2.2 Automatically Collected Information

When you visit our site, certain data may be collected automatically, such as:

- IP address
- Browser type and version
- Device type
- Pages visited and time spent on the site
- Referring website or link

This information is typically collected via cookies or similar technologies to help us understand how the site is used and to improve it.

3. How We Use Your Information

We may use your information to:

- Respond to your enquiries and provide our services
- Schedule and manage consultations or sessions
- Communicate with you about your requests or our offerings
- Improve our website, services, and user experience
- Maintain records for administration, accounting, and legal purposes
- Comply with legal obligations

We do not sell your personal information.

4. Legal Basis for Processing (for visitors in Australia & abroad)

We process your personal information on one or more of the following bases:

- Your consent (for example, when you submit a contact form)
- Our legitimate interests in running and improving our business and services
- Compliance with legal obligations

You may withdraw your consent at any time by contacting us (see Section 10).

5. How We Share Your Information

We may share your information with:

- Service providers who help us operate our website, manage communications, or process payments (where applicable)
- Professional advisors, such as accountants or legal advisors, where reasonably necessary
- Authorities where required by law, regulation, or legal process

These parties are only given access to the information necessary to perform their services and are expected to protect your information.

We do not share your information with third parties for their own marketing purposes.

6. International Transfers

Our website may be hosted or supported by service providers located outside of Australia. This means your information may be processed in countries that may have different data protection laws.

Where we transfer personal information internationally, we aim to ensure that appropriate safeguards are in place to protect your information in line with applicable laws.

7. Data Retention

We keep your personal information only for as long as necessary to:

- Provide our services to you
- Respond to your enquiries
- Meet our legal, accounting, and reporting obligations

When your information is no longer needed, we will take reasonable steps to delete or de-identify it.

8. Cookies and Similar Technologies

Our website may use cookies or similar technologies to:

- Help the site function properly
- Remember your preferences
- Analyse how visitors use the site

You can usually manage cookies through your browser settings. Disabling cookies may affect some features of the site.

9. Your Rights

Depending on your location and applicable law, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate or incomplete information
- Request deletion of your personal information (subject to legal obligations)
- Object to or restrict certain types of processing
- Withdraw consent where processing is based on consent

To exercise these rights, please contact us using the details below.

10. How to Contact Us

If you have any questions about this Privacy Policy or how we handle your information, or if you wish to exercise your rights, please contact:

Email: aspireconsultancygroup@outlook.com

11. Children's Privacy

Our services may include English training for young learners, but our website is directed primarily to parents, guardians, and adult clients. If you are under the age of 18, please ensure you have your parent's or guardian's permission before submitting any personal information.

If we learn that we have collected personal information from a child without appropriate consent, we will take reasonable steps to delete it.

12. Security

We take reasonable steps to protect your personal information from misuse, interference, loss, and unauthorised access, modification, or disclosure. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

13. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated “Last updated” date. We encourage you to review this Policy periodically.